

# Policy 8 – 200 AUDIT PROGRAM

January 2024



Policy Name:	Audit Program Policy				
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Responsible Committee:	Audit and Practice Review Committee	Contact:			

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#### 1.0 Purpose

The Audit Program is a professional development tool designed to assess registrants' compliance with legal requirements and identify actions that can be taken to resolve and mitigate any deficiency(ies) identified their practice. The Audit Program aids the College in fulfilling its mandate to protect the public interest by ensuring registrants maintain professional competency(ies), competence and compliance with professional standards and requirements.

Note: Registrants should not use or refer to the decision of the audit process as an indication of College certification of practice.

# 2.0 Scope and Eligibility

#### Within scope:

- Practicing and in-training registrants are eligible to be audited starting three (3) years after their date of registration.
- Practicing registrants are eligible for a Level I or Level II audit. In-training registrants are eligible for a Level I audit.
- On leave registrants will not be selected to be audited while they are registered as on leave.
- Registrants who complete an audit will not be eligible to be randomly selected for another audit for a period of five (5) years.

### 3.0 The Policy

As a part of the College of Applied Biologists the audit aims to ensure that all registered practicing and in training registrants are:

- in compliance with the following:
  - Professional Governance Act (PGA);
  - o Applied Biologists Regulation;
  - College Bylaws, Code of Ethics and Professional Conduct;
  - College's Professional Practice Competencies and Competence Standard and any other applicable policies; and
  - other relevant legal and regulatory requirements (Federal, First Nations, Provincial and Municipal).
- practicing within their area of expertise, level of knowledge and associated self-declared level of competence; and
- are knowledgeable of all approved government and/or regulatory guidance and guidance documents applicable to their practice.

#### 3.1 Annual Target Rate



The College has set an audit target rate of auditing three percent (3%) of all eligible auditable registrants annually.

#### 3.2 Roles and Responsibilities

#### 3.2.1 College Staff

College staff manages the Audit Program and process as outlined in the College Bylaws Part 8 section 8 – 4 and are as follows:

- Determine the number of audits (both level I and II) to be conducted annually based on the annual audit target rate of 3%;
- Randomly 1) selects registrants (referred to as auditees) to be audited and 2) assigns an Audit Assessor to each auditee;
- Prior to the audit commencing, notifies the auditee, in writing of:
  - o their selection to be audited;
  - who their assigned Audit Assessor is;
  - provides information and answers questions regarding the audit process and requirements;
  - receives conflict of interest declarations from auditees and Audit Assessors regarding their assignment and if a conflict is declared re-assigns the Audit Assessor; and
  - makes decisions on extension or exemption requests as outlined in Policy 8 400 Audit and Practice Review Extension and Exemption Requests.
- Post audit determination, notifies the auditee, in writing of:
  - the determination of their audit by the Audit and Practice Review Committee (APRC);
    and
  - o if required any additional requirements/conditions as per the audit determination and a final determination by the APRC.

#### 3.2.2 Audit and Practice Review Committee (APRC) Membership and Responsibilities

The APRC's responsibilities are outline in section 8-1 of the College bylaws and the committee's Terms of Reference and includes but is not limited to the following:

- Supervise the Audit Program;
- Recommends Audit Assessors to be appointed by the CEO;
- Reviews the Audit Program and process;
- Makes recommendations to Boardto improve the Audit Program and process;



- Makes a final determination of an audit considering the recommendation from the Audit Assessor(s) with the presence of a lay committee member 50 business days from the date auditees have been notified of their selection to be audited.
  - For a conditional audit determination, sets any conditions or requirements for an auditee to resolve any deficiencies identified in the audit; and
  - Reviews the auditee's conditions or requirements and renders a final determination to confirm the audit has been completed as per the conditions or requirements.
- Makes decisions on extension or exemption requests as outlined in Policy 8 400 Audit and Practice Review Extension and Exemption Requests.

#### 3.2.3 Audit Assessor Responsibilities and Requirements

An Audit Assessor must meet the requirements outlined in the College bylaws sections 8 – 2 and the Audit Assessor profile.

Audit Assessors' responsibilities include the following:

- Declare any known or potential conflict of interest within 10 business days of being notified by College staff who their assigned auditee is.
- Complete the audit within the 20 business days of being notified by College staff that their auditee has completed and submitted the requirements outlined in 3.2.4.
- Provides constructive feedback regarding their auditee's compliance and any resolutions or mitigation advice for any deficiency(ies) identified their practice by the audit.

For an assigned auditee that received a conditional determination an Audit Assessor may be required to:

 Review any additional required conditions (e.g. submitted documents) and provide a recommendation to the APRC within 10 business days of receiving the auditees submissions.

#### 3.2.4 Auditee Responsibilities and Requirements

It is a requirement as a registrant of the College to participate in the College's Audit Program if selected as per the College Bylaws section 8 - 4.

An auditee is required to:

- declare any known or potential conflict of interest with their assigned Audit Assessor within 10 business days of being notified by College staff they have been selected to undergo an audit;
- to complete and submit the information requested for the audit within 20 business days of being notified by College staff they have been selected to undergo an audit.



Note: an auditee that has been granted an extension as per Policy 8 - 400, will be required to complete and submit within the deadline that was approved by the Deputy Registrar or APRC.

If an auditee has been granted an exemption, they are no longer required to complete the audit process that year.

For an auditee that has received a determination with required conditions to complete remediation action(s) to resolve/mitigate a non-compliance(s). The Auditee is required to:

- Fulfill the conditions; and
- Provide any submittals to the College within 30 business days of receiving the notification of the conditional audit.

If an auditee fails to comply with a requirement of the audit the Registrar may suspend and cancel the auditee's registration in accordance with section 5-18 of the College Bylaws.

### 3.3 Methodology

The audit is designed to align with compliance requirements, inclusive of the variety of the professional practice of registrants and allow mechanisms to resolve and mitigate any identified deficiency(ies). There are two audit levels detailed below in section 3.4.

Audit methodologies may comprise a review of all or a portion of the following, depending upon the level of the audit (i.e. Level I or Level II):

- Compliance with the:
  - Professional Governance Act (PGA);
  - Applied Biologists Regulation;
  - College Bylaws and policies;
  - College's Professional Practice Competencies and associated self-declared level of competence; and
  - o Continuing Professional Development Standard requirements.
- May include reference checks;
- Recommendation of determination of the audit to the APRC by the Audit Assessor; and
- A determination by the APRC.

#### 3.4 Audit Levels

There are two audit levels referred to as Level I and Level II. Appendices A and B outline the Level I and II audit processes, respectively.

A Level I audit is conducted by College staff, with a recommendation to the APRC for a final determination of the audit. The audit focuses on a review of a registrant's:

- 1) compliance with the:
  - a. PGA and associated regulation(s);
  - b. College's Bylaws and Code of Ethics and Professional Conduct;



- College's Policy 7 200 Continuing Professional Development (CPD) Program and CPD Standard.
- 2) alignment with their declared area(s) of practice and competence via a review of their C.V./Resume.

A Level II audit is conducted by an Audit Assessor, with a recommendation to the APRC for a final determination of the audit. The audit focuses on a review of a registrant's:

- 1) compliance with the:
  - a. PGA, associated regulation(s);
  - b. College's Bylaws and Code of Ethics and Professional Conduct;
  - c. College's Professional Practice Competencies and Competence Standard and any other applicable appropriate policies; and
  - d. College's Policy 7-100 Continuing Professional Development (CPD) Program and CPD Standard.
- 2) alignment with their declared area(s) of practice and competence via a review of their C.V./Resume;
- 3) examples of work products/project management; and
- 4) may include reference checks.

#### 3.5 Stratified Audits

Audits can be stratified to focus on a specific area(s) of practice.

#### 3.6 Determinations

The APRC convenes within 50 business days after the auditees are notified of audit to make a determination of each audit, taking into account the recommendation of the Audit Assessor. Additional APRC meetings may be required to make a determination of audits where a registrant(s) was granted an extension. Determinations are:

- In-compliance;
- Conditional: required to complete remediation action(s) to resolve/mitigate a deficiency(ies);
- A Practice Review is required;
- Refers auditee to the College's Investigation Committee; or
- Recommends to the Board the Auditee be struck from the registrar.

College staff provides the Auditee their audit results in writing within 10 business days of a determination by the APRC.

#### 3.6.1 Conditional Determinations



For an auditee that has received a conditional determination with requirements to complete remediation action(s) to resolve/mitigate a deficiency(ies)(s). The Auditee needs to:

• Fulfill the requirements (e.g., submit documents etc.) to the College within 30 business days of receiving the notification of the conditional audit.

#### 3.7 Extensions and Exemptions

Details on requesting an audit extension or exemption is found in Policy 8-400, the Audit and Practice Review Extension and Exemption Request Policy. If an extension request is granted timelines will be adjusted in consultation with the assigned Audit Assessor and if required a different Audit Assessor may be assigned to meet new audit timelines.

### 3.8 Reporting

Results of Audits will be reported annually in compliance with the *Freedom of Information and Protection of Privacy Act*, the *Professional Governance Act*, the Applied Biologists Regulation and Bylaws, and all pertinent approved policies.

#### 4.0 Definitions

Auditee - a registrant selected for an audit.

Audit Assessor – a registrant who has met the College's requirements outlined in the College Bylaws Section 8 – 2 and the Audit Assessor profile document to conduct audit assessments of other another registrant and has been appointed by the Chief Executive Officer.

Policy - means a document approved by the Boardthat provides further context or direction in relation to the Act or other legislation, the Regulations, or the College's bylaws.

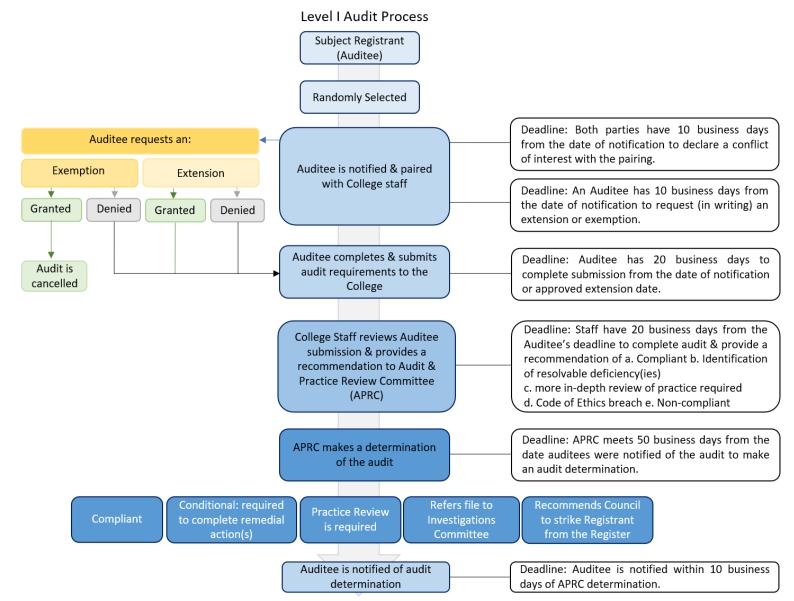
Manage – be in charge of (a program, undertaking etc.); administer; run.

Standard - means a document approved by the Boardthat provides technical and professional requirements for registrants or potential registrants.

Supervise – observe and direct the work of someone.



# Appendix – A





## Appendix - B

